

## **Youth Mentor**

# **Appointment Brief**

Company limited by guarantee in England no. 2888960 Registered charity no. 1033626 Patron. Sir Henry Aubrey-Fletcher Bt • President. The Countess Howe DL

#### Youth Mentor

#### If you want to change lives, call us - we want to hear from you!

Become part of a dynamic charity, with a great mix of people committed to making a real difference for young people through a range of fun and challenging programmes and initiatives.

Action4Youth changes lives and creates better chances for young people by creating opportunities to discover their personal strengths and potential.

We work with young people from all backgrounds and all abilities to make a real difference to their futures.

We are a respected and dynamic charity based in Buckinghamshire and Milton Keynes but reaching young people across the wider south east region.

This is an opportunity for someone with a can do attitude and a strong desire to make things happen.

You will join a supportive, driven, committed team whose desire to achieve is matched by an intention to enjoy work on a day to day basis. You will be based in Aylesbury. You should expect to enjoy being part of a collaborative, loud and energetic organisation.

#### **Our Mission**

To support all young people's growth towards fulfilling and responsible adult lives, Action4Youth develops physical, mental, spiritual, moral and cultural abilities which act as:

- A Springboard towards realising dreams
- A Safety Net for those at risk
- A Voice of influence from the young and for the young

In order to benefit as many young people as possible while maintaining Action4Youth's financial stability, we partner with those (government, schools, youth clubs, businesses, trusts and foundations and others) who share our mission.

#### What we do

Action4Youth delivers various youth programmes including; the National Citizen Service (NCS), The Inspiration Programme (TIP), The Junction and an established mentoring programme.

Action4Youth takes the strategic lead for the voluntary organisations supporting children and young people aged 5 - 25 years across its area. It has around 75 organisations in membership and offers a range of essential support and services.

Our outdoor education centre, Caldecotte Xperience in Milton Keynes, creates opportunities for young people to have amazing, challenging, fun and sometimes transformational experiences. They learn what they can do rather than what they can't, building their confidence and self-belief.

Action4Youth is the operating authority for Buckinghamshire, Milton Keynes and Northamptonshire for Open Awards Groups for the Duke of Edinburgh Award Scheme.

#### Job Description

#### Job Title

• Youth Mentor

#### Location

• The Junction Youth Centre High Wycombe and South Bucks

#### Working Hours

The Junction Youth Centre is open 7 days per week. This role is 37 hours per 7 day week, to be worked in the following format;
Three days per week 1-9pm based at The Junction Youth Centre (weekdays or weekends)
Two days per week 9-5pm based in the community and schools (between Monday-Friday)

#### Salary

• £28, 072 - £32, 890

#### Position in the Organisation

- Reports To: Centre Manager
- Working With: The Action4Youth team and external agencies

#### Main Purpose and Scope of the Role

The Youth Mentor will deliver one to one mentoring to a caseload of young people aged 11 to 18 years (up to 25 with SEND) who are identified as at risk. They will also deliver group sessions and general youth work at The Junction Youth Centre twice a week. The Junction Youth Centre is open 7 days a week 4-9pm; the mentor will support group sessions twice a week and spend the rest of their time delivering 1:1 interventions.

The mentor will work in partnership with the Action4Youth core team based at The Junction, as well as schools and other organisations such as social services, the Youth Offending Service and Buckinghamshire Council to identity and refer young people.

The mentor will work with a mixture of young people from different backgrounds, some of whom may have disabilities or additional needs. This intervention will work with young people who are experiencing low self-esteem and confidence, anxiety, low level mental ill health and challenging behaviour.

In order to build a rapport with the young person interactions will be face to face and the mentor will meet them for approximately 1 to 2 hours per week for a 6 to 12 week period.

The mentoring programme is free of charge for all young people.

#### Activities structure and the role:

- To be a positive role model at all times
- To liaise with schools and other key organisations to promote the mentoring service and receive referrals.
- Work with the staff team at The Junction to deliver group work sessions and assist with general youth work on two days per week
- Build a rapport with young people and manage a caseload.
- Conduct weekly mentoring sessions with young people and to provide advice, guidance and information to young people to allow them to make informed decisions
- Work with young people to direct, and then support them, into more positive activities in their local community
- Create action plans with young people to identify their next steps
- Keep records of interactions and use the Outcomes Star framework to track progress of young people
- Maintain a quality service at all times
- Provide reports and case studies for funders as required
- Ensure Health and Safety and Safeguarding procedures have been followed and incidents reported.

#### **Duties and Key Responsibilities**

- To have knowledge of and comply with the Data Protection Act.
- To be aware of and comply with Health and Safety procedures.
- Report any behaviour, conversations or comments which are inappropriate within a setting for young people.
- Undertaking responsibility, as part of the team, for all Health and Safety work related matters.
- Working within the guidelines of Action4Youth policies and procedures.

#### **General Responsibilities**

- Support the continued development of quality standards as specified by Action4Youth.
- To have regard for the vision, mission and values of Action4Youth and to display a commitment to equal opportunities and to the protection and safeguarding of children, young people and vulnerable adults.

Person Specification: Youth Mentor	Essential (E) Desirable (D)	Demonstrated at: Application (A) Interview (I)
Skills, Experience and Knowledge		
Previous work experience in the youth, education	Е	А
or community sector		
Experience of planning, monitoring and evaluating	D	I
work with young people		
Excellent communication skills, including being	Е	I
able to positively engage with young people from a		
wide range of backgrounds and actively involve		
them in the decision making process.		
Confident user of IT, including Excel, Word,	Е	A
PowerPoint		
A full UK driving licence and access to a vehicle	D	А
Experience of sourcing and building relationships	D	I
with key partners and stakeholders		
Experience of using the Outcomes Star framework	D	I
Experience of working with young people with	D	I
challenging behaviour		
Qualifications		
A qualification and/or experience in Youth Work/	E	А
mentoring		
Personal Attributes		
A team player with a cheerful disposition who is	E	I
outgoing, friendly, approachable, flexible and		
enthusiastic		
Committed to young people's personal and social	E	I
development and to providing opportunities which		
enable them to reach their full potential.		
Integrity and discretion when dealing with sensitive information and compliance with data protection	E	I
requirements		
A flexible approach to work including willingness to	E	
take on tasks outside the normal remit and to work	-	
irregular hours.		
Ability to understand and deliver effective	E	
communications to diverse audiences.	_	
Ability to work alone using own initiative	E	
Be committed to personal development and	E	· ·
further training, as appropriate to the	_	
development of the role and Action4Youth		

#### To Apply

To apply for this role please send a copy of your CV and a covering letter explaining why you are applying for this position to <u>office@action4youth.org</u> Closing date- Wednesday 15<sup>th</sup> May Interviews- Friday 17<sup>th</sup> May

If you would like an informal chat regarding the role please email Emily Davis <u>emily.davis@action4youth.org</u> or call 0300 003 2334

Action4Youth is committed to safeguarding and protecting the young people that we work with. All our posts are subject to a safer recruitment process, including the discourse of criminal records and vetting checks. We have policies and procedures in place that promote safeguarding and safer working practices across the organisation.